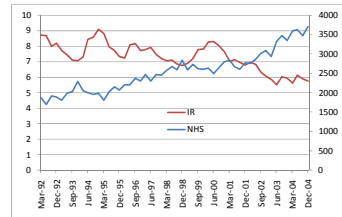
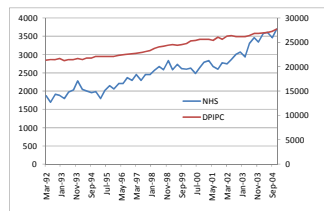


## Multiple Regression Procedure

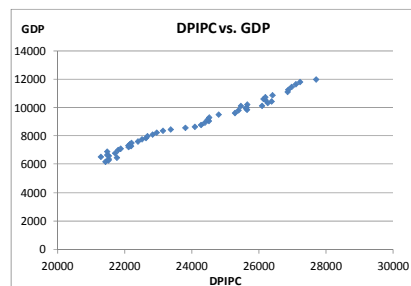
1. 多重迴歸分析的第一步是逐一檢視每個可能納入迴歸分析模式的因素
2. 用correlation相關係數或散佈圖檢查銷售量與因素間之關係，如果關係不明顯，就應質疑所設定之多重迴歸模式是否適當。



1

## Multiple Regression Procedure

3. 檢視因素之間是否有multi-collinearity的問題。



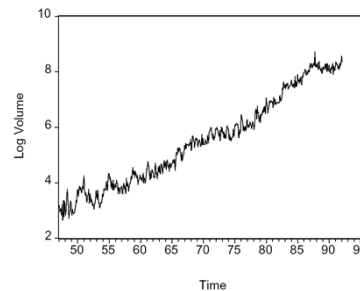
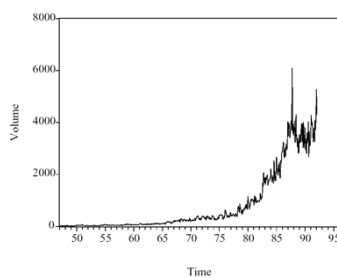
篩選多餘的因素：逐一將每個因素當成應變數，和其他因素（自變數）做迴歸分析，如  $x_{2i} \approx c_0 + c_1x_{1i} + c_3x_{3i} + \dots + c_kx_{ki}$

2

## Multiple Regression Procedure

4. 進一步探索各因素對銷售量的影響程度，如果因素與銷售量間並非線性關係時，除了考慮平方與指數關係，也可將因素進行數學轉換，如對數轉換(log transformation)。

$$y_t \approx \beta_0 e^{\beta_1 \text{TIME}_t} \Rightarrow \ln y_t \approx \ln \beta_0 + \beta_1 \text{TIME}_t$$



3

## Multiple Regression Procedure

5. 如果不同區域會影響銷售，則將區域設為0-1變數。例如分區為北、中、南、東，則設定北區、中區及南區三個0-1變數，三者皆為0則代表東部。季節性因素的影響也可以同樣方式處理。有k個類別，就設定k-1個0-1變數。
6. 評估迴歸結果的第一步是先檢視整體模式之適合度。 $R^2$ 的意義是所有因素解釋了多少比例的變異量。第二步是逐一檢視各因素之迴歸係數是否顯著，這要看每一迴歸係數的t-test值(絕對值應大於1.645)及p值(應小於0.05)。

4



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Setting up the Data

$$Y = \gamma_0 + \beta \cdot time + \sum_{i=1}^{s-1} \gamma_i D_i + \varepsilon \quad \text{additive model}$$

| 1   | A     | B            | C    | D  | E  | F  | G  | H  | I  | J  | K  | L  | M   | N   |
|-----|-------|--------------|------|----|----|----|----|----|----|----|----|----|-----|-----|
| 1   | Month | Liquor Sales | time | D1 | D2 | D3 | D4 | D5 | D6 | D7 | D8 | D9 | D10 | D11 |
| 107 | 75/10 | 1010         |      | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1   | 0   |
| 108 | 75/11 | 1016         |      | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 1   |
| 109 | 75/12 | 1378         |      | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 110 | 76/1  | 915          | 1    | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 111 | 76/2  | 854          | 2    | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 112 | 76/3  | 922          | 3    | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 113 | 76/4  | 965          | 4    | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 114 | 76/5  | 1014         | 5    | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0   | 0   |
| 115 | 76/6  | 1040         | 6    | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0  | 0   | 0   |
| 116 | 76/7  | 1137         | 7    | 0  | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 0  | 0   | 0   |
| 117 | 76/8  | 1026         | 8    | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1  | 0  | 0   | 0   |
| 118 | 76/9  | 992          | 9    | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1  | 0   | 0   |
| 119 | 76/10 | 1052         | 10   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 1   | 0   |
| 120 | 76/11 | 1056         | 11   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 1   |
| 121 | 76/12 | 1469         | 12   | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 122 | 77/1  | 916          | 13   | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 123 | 77/2  | 934          | 14   | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |
| 124 | 77/3  | 987          | 15   | 0  | 0  | 1  | 0  | 0  | 0  | 0  | 0  | 0  | 0   | 0   |

D<sub>12</sub>?

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Regression with Seasonal Factors

$$Y = \gamma_0 + \gamma_1 D_1 + \gamma_2 D_2 + \dots + \gamma_{11} D_{11} + \varepsilon \quad \text{不考慮趨勢}$$

|                |        |        |        |        |        |        |        |        |        |        |        |        |
|----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|                | -569.9 | -612   | -641.8 | -581.8 | -537.4 | -608.8 | -636   | -706.4 | -724.6 | -810.3 | -769.3 | 1913.9 |
| 標準差            | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 108.23 | 76.531 |
| R <sup>2</sup> | 0.4876 | 216.46 |        |        |        |        |        |        |        |        |        |        |
| F值             | 7.266  | 84     |        |        |        |        |        |        |        |        |        |        |
|                | 4E+06  | 4E+06  |        |        |        |        |        |        |        |        |        |        |

|        |        |        |        |        |        |
|--------|--------|--------|--------|--------|--------|
| s1     | s2     | s3     | s4     | s5     | s6     |
| 1144.6 | 1103.6 | 1189.3 | 1207.5 | 1277.9 | 1305.1 |
| s7     | s8     | s9     | s10    | s11    | s12    |
| 1376.5 | 1332.1 | 1272.1 | 1301.9 | 1344.0 | 1913.9 |

## Combining Trend and Seasonal Factors

$$Y = \gamma_0 + \beta \cdot \text{time} + \gamma_1 D_1 + \gamma_2 D_2 + \dots + \gamma_{11} D_{11} + \varepsilon \quad \text{考慮季節與趨勢}$$

|                  |        |        |        |        |        |       |        |        |        |       |        |       |          |
|------------------|--------|--------|--------|--------|--------|-------|--------|--------|--------|-------|--------|-------|----------|
|                  | -562.7 | -597.7 | -620.4 | -553.2 | -501.7 | -566  | -586.1 | -649.3 | -660.5 | -739  | -690.8 | 7.129 | 1528.911 |
| 標準差              | 27.30  | 27.30  | 27.30  | 27.31  | 27.32  | 27.32 | 27.33  | 27.35  | 27.36  | 27.37 | 27.39  | 0.20  | 22.19    |
| R <sup>2</sup> = | 0.9678 | 54.596 |        |        |        |       |        |        |        |       |        |       |          |
| F值               | 207.82 | 83     |        |        |        |       |        |        |        |       |        |       |          |
|                  | 7E+06  | 247397 |        |        |        |       |        |        |        |       |        |       |          |

$$\beta = 7.129$$

|        |       |       |       |       |        |
|--------|-------|-------|-------|-------|--------|
| s1     | s2    | s3    | s4    | s5    | s6     |
| 838.1  | 790.0 | 868.4 | 879.6 | 942.8 | 962.9  |
| s7     | s8    | s9    | s10   | s11   | s12    |
| 1027.2 | 975.7 | 908.5 | 931.2 | 966.2 | 1528.9 |

## Forecasting Future Sales

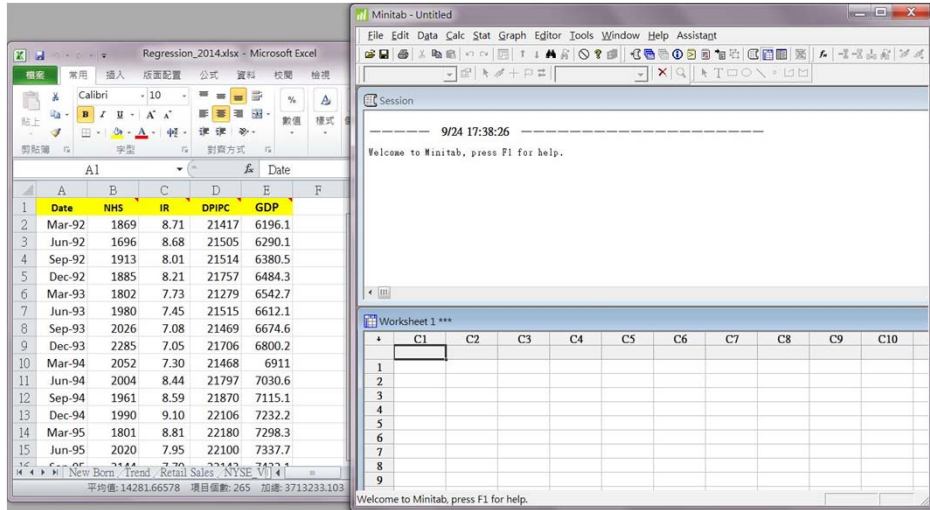
$$1984.1 \Rightarrow \text{time}=97, D_1=1, D_2=D_3=\dots=D_{11}=0$$

第12季                      第1季與第12季的差距



$$\begin{aligned} \text{Forecast} &= \gamma_0 + \beta \cdot 97 + \gamma_1 \cdot 1 \\ &= 1528.9 + 7.129 \times 97 + (-690.8) \\ &= 838.1 + 7.129 \times 97 \\ &= 1529.613 \end{aligned}$$

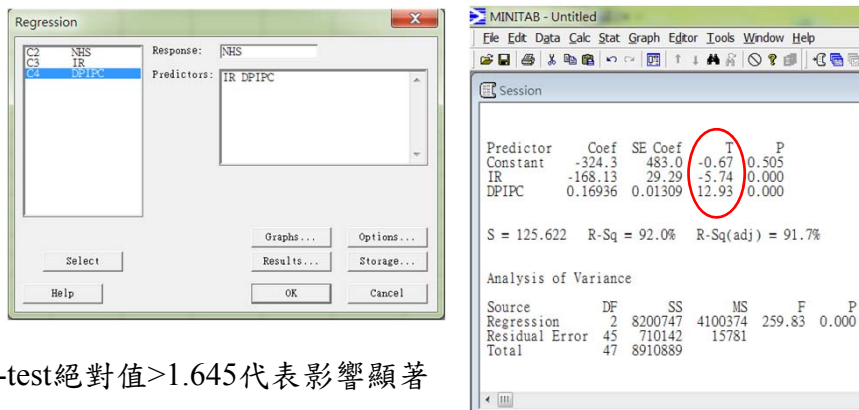
## Running Regression on Minitab



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## Running Regression on Minitab

Stat>Regression>Regression



T-test絕對值>1.645代表影響顯著

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The screenshot shows the Minitab Regression - Storage dialog box. The 'Diagnostic Measures' section has 'Standardized residuals' checked. The 'Characteristics of Estimated' section has 'Coefficients' checked. The 'Storage...' button is circled in red. To the right is a data table with columns C3, C4, and C5.

|    | C3     | C4    | C5      |
|----|--------|-------|---------|
| IR | DPIPC  | FITS1 |         |
| 6  | Jun-93 | 1980  | 7.45333 |
| 7  | Sep-93 | 2026  | 7.08000 |
| 8  | Dec-93 | 2285  | 7.05333 |
| 9  | Mar-94 | 2052  | 7.29667 |
| 10 | Jun-94 | 2004  | 8.44000 |
| 11 | Sep-94 | 1961  | 8.58667 |
| 12 | Dec-94 | 1990  | 9.10000 |

Graph>Time Series Plot

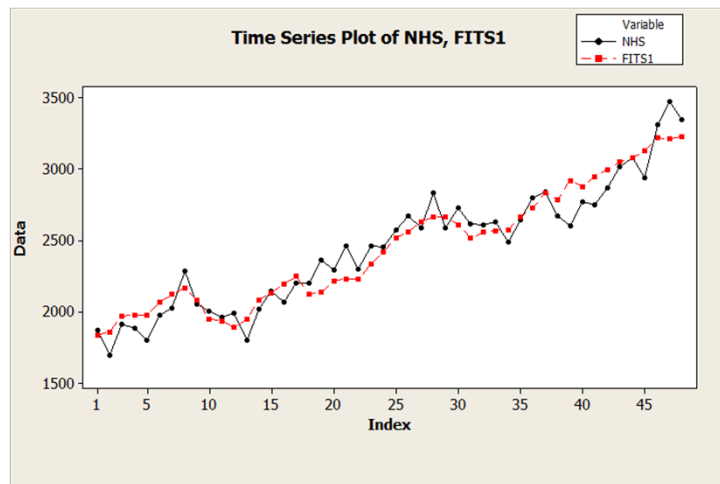
The screenshot shows two Minitab dialog boxes. The 'Time Series Plots' dialog box has 'Multiple' selected. The 'Time Series Plot - Multiple' dialog box has 'NHS' and 'FITS1' selected in the 'Series' list.

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New Houses Sold vs. Regression Model

$$NHSF1_i = -324.33 + 0.17(DPIPC)_i - 168.13(IR)_i$$



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## Multicollinearity

$$\text{NHSF1}_i = -324.33 + 0.17(\text{DPIPC})_i - 168.13(\text{IR})_i$$

$$\text{NHSF2}_i = 1884 - 0.01(\text{DPIPC})_i + 0.23(\text{GDP})_i - 147.82(\text{IR})_i$$

- 新加入的因素(GDP)可能與原有因素(DPIPC)高度相關，互相重疊的結果是不合理的迴歸係數。
- 因素(自變數)越多，迴歸的結果不見得會更好

|       | DPIPC       | GDP   | IR |
|-------|-------------|-------|----|
| DPIPC | 1           |       |    |
| GDP   | <b>0.99</b> | 1     |    |
| IR    | -0.65       | -0.67 | 1  |

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MINITAB - Untitled

File Edit Data Calc Stat Graph Editor Tools Window Help

Session

| Predictor | Coef    | SE Coef | T     | P     |
|-----------|---------|---------|-------|-------|
| Constant  | -324.3  | 483.0   | -0.67 | 0.505 |
| IR        | -168.13 | 29.29   | -5.74 | 0.000 |
| DPIPC     | 0.16936 | 0.01309 | 12.93 | 0.000 |

S = 125.622 R-Sq = 92.0% R-Sq(adj) = 91.7%

Analysis of Variance

| Source         | DF | SS      | MS      | F      | P     |
|----------------|----|---------|---------|--------|-------|
| Regression     | 2  | 8200747 | 4100374 | 259.83 | 0.000 |
| Residual Error | 45 | 710142  | 15781   |        |       |
| Total          | 47 | 8910889 |         |        |       |

Worksheet 1 \*\*\*

|   | C1-T   | C2   | C3      | C4    | C5 |
|---|--------|------|---------|-------|----|
|   | Date   | NHS  | IR      | DPIPC |    |
| 1 | Mar-92 | 1869 | 8.71000 | 21417 |    |
| 2 | Jun-92 | 1696 | 8.67667 | 21505 |    |
| 3 | Sep-92 | 1913 | 8.01000 | 21514 |    |
| 4 | Dec-92 | 1885 | 8.20667 | 21757 |    |
| 5 | Mar-93 | 1802 | 7.73333 | 21279 |    |
| 6 | Jun-93 | 1980 | 7.45333 | 21515 |    |
| 7 | Sep-93 | 2026 | 7.08000 | 21469 |    |
| 8 | Dec-93 | 2285 | 7.05333 | 21706 |    |

MINITAB - Untitled

File Edit Data Calc Stat Graph Editor Tools Window Help

Session

| Predictor | Coef     | SE Coef | T     | P     |
|-----------|----------|---------|-------|-------|
| Constant  | 1884.2   | 901.3   | 2.09  | 0.042 |
| IR        | -147.82  | 28.18   | -5.25 | 0.000 |
| DPIPC     | -0.01378 | 0.06593 | -0.21 | 0.835 |
| GDP       | 0.23224  | 0.08218 | 2.83  | 0.007 |

S = 116.876 R-Sq = 93.3% R-Sq(adj) = 92.8%

Analysis of Variance

| Source         | DF | SS      | MS      | F      | P     |
|----------------|----|---------|---------|--------|-------|
| Regression     | 3  | 8309850 | 2769950 | 202.78 | 0.000 |
| Residual Error | 44 | 601038  | 13660   |        |       |
| Total          | 47 | 8910889 |         |        |       |

Worksheet 1 \*\*\*

|   | C1-T   | C2   | C3      | C4    | C5     |
|---|--------|------|---------|-------|--------|
|   | Date   | NHS  | IR      | DPIPC | GDP    |
| 1 | Mar-92 | 1869 | 8.71000 | 21417 | 6196.1 |
| 2 | Jun-92 | 1696 | 8.67667 | 21505 | 6290.1 |
| 3 | Sep-92 | 1913 | 8.01000 | 21514 | 6380.5 |
| 4 | Dec-92 | 1885 | 8.20667 | 21757 | 6484.3 |
| 5 | Mar-93 | 1802 | 7.73333 | 21279 | 6542.7 |
| 6 | Jun-93 | 1980 | 7.45333 | 21515 | 6612.1 |
| 7 | Sep-93 | 2026 | 7.08000 | 21469 | 6674.6 |
| 8 | Dec-93 | 2285 | 7.05333 | 21706 | 6800.2 |



## Forecasting with Multiple Regression

- 迴歸模式估計銷售量( $y$ )與可控制因素或可觀察因素( $x$ )之線性關係

$$y=f(x_1, \dots, x_k)+\varepsilon \quad \text{神秘的真實關係}$$

$$y \approx \beta_0 + \beta_1 x_1 + \dots + \beta_k x_k + \varepsilon \quad \text{假設是線性關係}$$

$$\text{業績} \approx \text{基本營業額} + \beta_1 \text{景氣} + \beta_2 \text{行銷} \dots + \beta_k \text{品質} + \text{運氣}$$

- 下一期的行銷費用與產品品質皆可控制。
- 如何得知下一期的景氣，以預測下一期的銷售？

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## Choosing Valid Indicators

### 1. 選擇領先指標

本期已發生的指數可預測下一期的銷售

生產量、出貨量、庫存量

氣候、原物料盤價

消費者信心指數、股市指數、房地產交易量

### 2. 利用過去紀錄以估計可觀察因素的未來值。

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## Case: Multiple Regression Forecasting

1. X公司行銷部門要求預測某產品線各種規格之銷售量。
2. 消費者產品生命週期長，預測期間為未來3至12個月。
3. 由於品項眾多，預測人員決定專注於總銷售量之預測。
4. 因準備時間有限，目標為10%的預測誤差。
5. 與行銷部門協議使用下列影響銷售的因素

Time

Average retail price 平均零售價格

National advertising expenditures 廣告費用

Nielsen shipment data 零售業出貨指數(景氣)

Direct mail coupon 郵寄折價券

FSI 1, 2, 3, 4, 5 五種報章雜誌廣告與折價券



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## 多重迴歸結果

**TABLE 5.11** Variables and Statistics of Consumption Model

$R$ -squared = 0.96       $F$ -stat = 24.55  
Adj.  $R$ -squared = 0.92      DW = 2.26

不一定要排除t值小於2的因素

| Variable                             | t-Stat |
|--------------------------------------|--------|
| 1. Time                              | -0.72  |
| 2. Average retail price              | -2.70  |
| 3. National advertising expenditures | 2.52   |
| 4. Nielsen shipment data in units    | 6.48   |
| 5. FSI 1                             | 4.38   |
| 6. FSI 2                             | 2.31   |
| 7. Direct mail coupon                | 1.93   |
| 8. FSI 3                             | 1.25   |
| 9. FSI 4                             | 2.15   |
| 10. FSI 5                            | 2.81   |

**TABLE 5.12** Forecasts versus Actuals: Consumption Model

Brand X

| Month    | Actuals | Forecasts | Absolute Error |
|----------|---------|-----------|----------------|
| January  | 2,578   | 2,563     | 1%             |
| February | 2,788   | 2,783     | 0%             |
| March    | 2,957   | 2,957     | 0%             |
| April    | 2,670   | 2,758     | 3%             |
| May      | 2,447   | 2,466     | 1%             |
| June     | 3,016   | 3,016     | 0%             |

Notes: (1) Dummy variables are used to capture the effects of variables that have no quantitative data.

2) FSI stands for "free-standing insert."

Note: Mean absolute percentage error (MAPE) = 0.81%

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### 進行預測的困難

- 廣告費用與折價券種類為可控制因素
- 無法控制或預知 Nielsen 出貨指數
- 發展第二個多重迴歸模式以預測 Nielsen 出貨指數

R-squared = 0.96      F-stat = 36.93  
 Adj. R-squared = 0.93      DW = 2.41

| Variable                             | t-Stat | Month  | Actuals | Forecasts | Absolute Error |
|--------------------------------------|--------|--|---------|-----------|----------------|
| 1. Time                              | 2.40   | January  | 69,158  | 69,190    | 0%             |
| 2. Retail consumption                | 3.59   | February   | 45,927  | 47,216    | 3%             |
| 3. Trade inventory                   | 1.87   | March  | 40,183  | 40,183    | 0%             |
| 4. Trade price                       | -1.55  | April  | 56,427  | 54,841    | 3%             |
| 5. Trade promotion 1 early shipment  | 5.82   | May  | 81,854  | 72,788    | 12%            |
| 6. Trade promotion 1 sell in         | 16.01  | June   | 50,505  | 52,726    | 4%             |
| 7. Trade promotion 1 post shipment   | 4.19   | July   | 37,064  | 36,992    | 0%             |
| 8. Trade promotion 2 early shipment  | 9.57   | August   | 58,212  | 57,347    | 2%             |
| 9. Trade promotion 2 sell in         | 1.18   | September  | 96,566  | 95,112    | 2%             |
| 10. Trade promotion 3 early shipment | 2.62   | Note: Mean absolute percentage error (MAPE) = 3.0% |         |           |                |
| 11. Trade promotion 3 sell in        | 7.29   |  |         |           |                |
| 12. Trade promotion 3 post shipment  | 13.55  |  |         |           | 21             |

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### 預測未來銷售量

- 影響出貨指數的因素也是只能觀察。
- 根據過去數據，利用外插法估計影響出貨指數的因素之未來值。例如以過去各期的業界平均價格估計未來的業界平均價格。
- 將因素的估計值代入第二個多重迴歸模式，以估計 Nielsen 出貨指數的未來值。
- 將估計的 Nielsen 出貨指數與其他可控制因素代入第一個多重迴歸模式，以預測計產品線的未來總銷售量。
- 根據過去六個月的銷售比例，將總銷售量分割為各種規格的銷售量。

## Conclusion

- 線性迴歸可用於趨勢分析與簡單的因果關係分析
- 多重迴歸分析可以有效分析多重因素對於銷售量的影響。
- 慎選影響銷售量的因素，因素越多不代表未來預測會更準確。
- 小心解讀迴歸分析的結果，利用圖形輔助分析。